

WATAG X51 Survey Respondents' Comments (Optional Field)

keep up the good work

Poor frequency discriminates against the poor and creates much co2

The winter service is atrocious. The summer service could extend while the evenings are lighter.

I am a frequent visitor to the area, and somewhere such as Bridport is really poorly served by the bus service, especially as most other towns have train alternatives.

Need a Sunday bus service too in the Winter period.

The lack of local bus routes means it is sometimes impossible to get to a bus stop on the X51 route without using a car or a taxi, which discourages use of the X51.

The need for a proper integrated public transport system has never been more important. therefore, to have, say, a full day out in London, I consider that there should be a bus to connect with the 20.35 departure from London Waterloo (due Dorchester South at 23.10); this would encourage people to leave their car at home and use the bus in both directions.

Minimum hourly service and later return times from Dorchester / Weymouth

Need greater frequency of buses

Improve bus services all year not just in Summer!

It is difficult to plan a bus journey for appointments as they do not run often enough

"Buses are our lifeline

Please sort out a decent service"

Infrequent service. Poorly timetabled for bus concessionary passes

"Decent buses needed - not clapped out ones
we are frequent bus users"

I would love a later bus, since I have to leave work early in Bridport to be able to catch the last bus home to Axminster, and also I'd love to be able to attend evening events like live music in Bridport.

People value the convenience of not having to drive. If there were a more frequent and reliable service between Bridport and Dorchester, more people would opt to use it. Hourly/half-hourly services are essential, and the fact that ridership may currently be low is not evidence that it would remain low if there were an improved service.

how I wish you would reinstate the service to Exeter which used to run from Lyme Regis years ago

having busses would make social events much more possible for local people, i'd love to see my friends in bridport more! i'm very grateful for the current service but later busses would be AMAZING. it would also be very helpful for me personally as hourly busses would make it possible for me to go to hospital independently.

And run the X51 on Sundays all year round. Hospital and two railway stations should merit a 7 day bus

Improved scheduling linked to train arrivals and departures would help. I have been stranded in Dorchester with no bus service to take me safely home.

The timetables online are often contradictory and out of date eg Google maps. It would be good to have live information updates at the bus stops, and easy access online

"I currently have to use my car more than I would like, because the bus services are so infrequent. Ideally, the 51 would tie in with the London trains at Dorchester and Axminster.

The other reason is the cost; although I have a senior pass, my grandchildren have to pay and this makes it too expensive for them to travel anywhere independently. Free child travel, or at least a flat rate of no more than £1, would surely be a great help to local and visiting families.

On a broader note; I would very much like to see Dorset council facilitating and promoting bus use across the county. This would be entirely positive, cutting the carbon emissions of so much car use, enabling families to get out and about and, I believe, building a sense of community by us all using the same transport together."

the service used to run hourly from 6am til 11pm though not every day), the main thing is a hourly 7 day schedule to come back from 6am (from bridport to connect to the 7.07am Dorch South Train again) and from the last return to connect with the 21.00(ish) from Dorchester back again (ideally later)

Later bus services should be considered for Hospital Appointments.. with an aging population, asking for an early hospital appointment to coincide with an inadequate bus timetable is unacceptable and adds pressure on our already struggling hospital system. I don't ventured out in the evenings, as there are no busses that run at a reasonable return time.. it's like being under a curfew all the time.

A half-hourly service is needed for hospitals and trains. Current last bus times are cruelly early.

WATAG is a marvellous facilitator and servant for those of us in the Bridport community who are dependent on buses. Thank you

"If buses where run more frequently people would use the service to enjoy evenings out to socialise more and won't have the need to drive. But the service would have to be reliable and affordable for the people to use"

The more often the buses run the more likely I would consider using them.

This is a vital service connecting all user types with basic community amenities.

This service is vital i don't drive and a regular service between bridport and dorch is vital for hospital and work as I work in the hospital and cant afford the cost of a taxi or begging lifts all the time.

When I have used the x51 in the past .I have waited for two hours to return & then found that the bus was cancelled because of breakdown. I then had to wait another two hours making it nearly 4 hrs in total. This is not acceptable to me so now I have to use my car .

I would like to see a more frequent service and I would go for smaller buses probably single deckers. Watag seem to be the only organisation seeking customers views etc, First Group don't seem connected to their customer base,

The unreliability of the service, coupled with the low frequency make it less appealing. Would be much better if they ran every 30 ax-brid and every hour on X53/X53 onwards to Weymouth. Maybe it could replace one of the 10's an hour fromDorc-Wey to save resource.

Difficult to arrange hospital appointments around the few buses that go direct to Dorchester each day.

The impact of a double decker bus that on average is less than 10% full, should surely mean the service gets reduced not improved. The damage and impact they create is clearly too much of a cost to warrant the current service without a more frequent and later service

Too many gaps in the service. Difficult to get home after work, or from a train.

signed off under mental health so have a special bus pass and used to use the x51 to get to appointments and volunteering roles in Dorchester more regularly, but currently get a lift more than I actually use the bus as the 2 hourly service is useless and buses so unreliable you normally miss appointments or trains anyway, so I get lifts more often and also have to often get a train back closer to home as the buses do not run when appointments, therapy or volunteering finishes

"My 20 year old moved to Southampton over a year and a half ago. She doesn't drive and it was impossible to use the bus as a means to get to and from work especially since most business operated 7 days a week. No Sunday bus service apart from in the summer. No early morning service and no late evening service either. It doesn't even match train times. It either leaves before a train arrives or you have to wait nearly 90 minutes for the next one unless you want to go via the Weymouth coastal bus. Ridiculous. Make the bus bosses use the service for a month. They would be using taxis within the week. I'd be embarrassed if this was my business. It doesn't provide anywhere near a service.

My daughter can get a bus up to 12.30am if she needs it. We should have the same service on the x51 seven days a week."

I think buses should be at least hourly. If I use trains from Dorchester West station, I have to use my car and park in Dorchester for several days as the timetabling means I would have a two hour wait for a bus.

Would like to see a hop on and hop off service. So we can see everything the beautiful coast has to offer for a reasonable fee.

I'm pleased to see the buses use the audio and visual descriptions on their routes now.

"The main reason we need at least an hourly service is for people working and also getting to the hospital. Whether that is for medical appointments or visiting.

Recently visiting my elderly mother it was always a stressful time ensuring I caught the last bus home.

Also my husband had to go to the hospital recently neighbours kindly drove us there and another time Bridport hospital had to pay for a taxi to Dorchester hospital as we couldn't get the last bus."

In a rural county a reliable frequent bus service is essential otherwise a car is necessary to make journeys that otherwise can be made by bus. I used to use the bus much more when it was hourly and ran into the evenings. Now I have to use my car

I would be able to use the bus much more if the hourly service returned.

The double-decker through Steepleton and Martinstown is an uncomfortable and unnecessarily large. Perhaps some of the Pounbury buses could replace this diversion.

Although I might not use the bus more frequently if its frequency were increased I consider it an Essential service and think it ought to be retained on a permanent basis

The x51 used to go along the the old Dorchester road at the Upwey turning, instead it goes along the bypass to Morrisons where there are no bus stops, it would be useful for me and many others if it traveled along this old route again.

I think it is great for our village that the bus service is operating again and a more frequent service would allow more people to use it.

The service needs to be more reliable. Got bus into town and got stuck for hours as return services cancelled. Bus isn't consistent enough to rely on for commuters

Without the X51 I have to walk all the way to/from Mansell Square to get a bus for Weymouth College

Would love a stop at Rew Martinstown- at present minimum 0.75 miles to stop

I use it to get to and from work in Martinstown a couple of times a week, its so valuable for me having this route back on the schedule

An evening bus would enable me to attend events at the Corn Exchange in Dorchester, or the Marine Theatre in Lyme Regis, from Bridport, like I used to do many years ago. An hourly service would enable me to come back from shopping in Dorchester when I am ready, instead of having to carry my shopping about for ages, or have yet another coffee to while away the time. Also, I could then be more independent with getting to DCH appointments, rather than rely on hospital car journeys.

I no longer travel to London for social gatherings as the late evening buses have been discontinued and the morning buses are infrequent

With the expanding Retail Park in Weymouth (eg new M&S) we need a more regular service. Our bus services here are, overall, very unreliable.

increased frequency, later return times, and every day would really increase usage, as the jeopardy of missing a bus, and not being everyday means a disproportionate reduction in usage, and angst for those who really need it.

Since the bus has gone to weymouth the return service can be late with no information to help.

The return service from weymouth can be very late with no update.

We are actually moving away from Bridport primarily because if we couldn't drive we;d be stuffed for public transport

Bus service from Beaminster to Bridport does not link up with catching X51 in Bridport

First Bus Could learn from the More Bus in Bournemouth and Poole how to be user friendly.

"The improvement of the bus service from Bridport to Dorchester and Weymouth would lead to lighter use of and less congestion on the A35
In addition, the service timetable needs to be adjusted in order to provide a better connection with London trains"

More frequent bus times needed and information if a bus is delayed/ cancelled

It was great to see the launch Of LB1 service between Lyme and Bridport, very helpful

Bus services are vital for those without cars and an hourly service is much needed plus later services as well

An hourly service would be a big improvement

Definitely needs to run hourly

The biggest problem from my perspective is the lack of a service from Dorchester to Bridport around 4pm. It's a disastrous gap for hospital visits.

Split the route into a minibus service between Bridport and Weymouth which would contest Winterbourne Abbas and Martintown's town with both train and onward services at Dorchester and Weymouth

We rely on buses for getting out of Bridport. Hospital appointments are much reduced which means you have to travel to Dorchester or get a connection to Poole on the train. I have to arrange holiday travel around the early bus and late bus availability. The buses are always busy even in winter.

Locals are the main priorities for a better service. But holiday makers use it as well

I would much prefer to travel by public transport with a bus pass to save money and the environment. For a while I have had to use public transport, it wasn't easy/convenient getting public transport,

Yes I would like the x54 to run straight from weymouth to Poole like it use too

I would love to see the X51 run more often and later in the day. Especially this time of year when we have long evenings.

Very good service for the great area it covers, the X53 is fantastic. Every hour would be brilliant

I agree with your plans on trying to make the x51 Hourly, I would deffinatly use it a lot more, another area that lacks year round service from weymouth is swanage and it would be nice to see a bus reinstated to poole that serves dorchester, puddletown and all vilages on route to poole that lack a good bus service.

We would like to visit bridport and Lyme regis for folk festivals,cinemas, plays, but no later bus at night, but then from Weymouth to portland is no later bus, my husband is severity disabled and mobility is slow, we can not rush around for connections etc and so sometimes we have to give up and use taxis. We really would like to travel more and others who have limited life left want to pack as much activities in like plays, cinemas to take mind off deteriorating disabilities. So, yes, we would love much more frequent buses.

It's ridiculous we don't even have a Sunday service from Dorchester along the A35 to serve villages on the way to Bridport.

Definitely need the later bus

Bus drivers need to show more patients and wait when connecting trains are a few minutes late and passengers are still crossing the line to reach the bus stop. I was left stranded at Dorchester South Station, watching the bus drive away. Unforgivable.

Better comfortable buses that don't rattle

I would have used the bus when I used to work at Dorchester Hospital. I was able to get there in time to start work but would have to wait 2 hours to get home. I know others have the same issue. In order to have fewer cars on the road we need a reliable, regular and useful bus service.

It's very difficult to rely on this service for work. I usually try to get a lift instead. If the service was more frequent more people could use it for work. If I visit family I usually have to get a lift back as the last bus is too early and doesn't run at all on Sunday in the winter.

Getting to work outside of normal hours can be tricky and I have to get taxis home. This means I often pay more to travel than I make an hour. I have stopped getting a regular bus ticket because of this

Keep the hourly bus service over winter. Why run smaller buses more often?

It would help a lot, otherwise seem to spend a lot of time hanging around, especially with medical appointments.

For older people who can't drive frequent bus services are vital. Pensioners need to be able to travel more easily for the good of their health and mental wellbeing. I would like to be able to get to Bridport and Lyme Regis more often but I feel restricted by the lack of buses and worry about missing connections and getting stranded on my days out.

First bus are very unreliable, some buses don't turn up, Friday late buses an example

This is a good service each could be improved by more frequent buses. In particular, Bridport is very congested, particularly on market days, and the bus is a very convenient way of getting there without the hassle of finding somewhere to park.

The bus service between main towns should be at least one an hour and no more. The attempt last Winter to have a 4 hour gap in the afternoon was totally appalling.

"The review talks about Bridport to Dorchester but needs to be Axminster to Dorchester.

Earlier bus to Dorchester is essential for working and hospital appointments

A later bus through Chideock and beyond would be welcomed and used by every generation"

An hourly service would be great but also a very early morning service Mon to Sat for work and a late evening service at least Fri and Sat

Bus service is my lifeline in the winter, when I prefer not to drive, and if my car breaks down. It will be even more vital when I can no longer drive myself. I worry about isolation from service without a more regular bus service.

A more frequent service would be a real asset

I am filling this survey on behalf of my teenage son. We live in Bridport and he goes to school in Dorchester. He gets the bus daily. An improved service would mean that he can spend more leisure time face to face with his friends, especially as social media will soon be a thing of the past for him soon!

"I've lived in Bridport for over 20 years.

I used to be able to get a 6 am bus to Dorchester South and be in London by 9.30.

Then return from around 8 pm and get an 11pm last bus home.

It was an hourly service.

Now I have get lifts if arriving after 7 pm and can often wait for over 90 mins if I miss a connection on earlier trains.

I now freelance and have sometimes turned down work rather than go through the stress of poor connections.

All I'd like is a service as good as it was before Conservative austerity cuts ruined public transport across Dorset."

I think it is vital to have an hourly bus service to connect us to the train service and to our nearest General Hospital

Due to requiring wheelchair access and the reduced frequency of the buses it has reduced me from using them because of my return of being able to get home

I've had cancer twice, I still work (part-time) and I don't have a car. I rely on this service for so many things but it's useless - and seems to be being relegated. If I have a 10 minute hospital appointment, it's an all-dayer with this service.

Regular visitor to Dorset. Used to use bus but now infrequent and unreliable.

More should be done to tackle the youngsters that decide the rule of using vapes(smoking) on the bus doesn't apply to them. They can't just do what they want

If you have to use an additional bus ie number 10, to complete a journey the cost increases significantly and is unfair

Wonder why poundbury bus cannot go to Martinstown and winterbourne steepleton instead if the 51X as this might free it up etc

Please prove transport there are so many cars on the road. I would use buses all the time but you just cannot get anywhere here

The information on changes of times is not adequate as I have several times consulted the web site and teh wrong times were given and I missed my bus

I agree strongly that bus services should be made more frequent, especially between towns. I also would like you to start a bus service between Dorchester and Yeovil. These two towns should have a bus service that goes directly from town centre to town centre without diverting through numerous villages and also Sherborne and a school pickup! People perhaps assume that because there is a train service, we don't need a bus service, but the train station is so far

from the centre of Yeovil that an additional bus journey is always required, and that bus goes all up around the hospital first. A simple, direct bus link between these towns would be a huge advantage to workers and shoppers alike.

If the bus was run regularly, and into the late evening people would be able to go to the Electric Palace at Bridport and also enjoy eating out.

I do believe an hourly service would increase passenger usage

"Let's get the X51 running in the evenings. And let's stop this madness of buses from Weymouth terminating at Lyme Regis and running back to Weymouth empty not in service - run them in service.

Later connections from trains at Axminster would be very helpful to allow longer days out in Exeter."

We would love to spend an evening in Bridport and the surrounding area but there is no way to get back to Dorchester other than a taxi which at £40 plus is out of our budget

Would love to use the bus for events in Bridport, but have to drive as can't get back again in the evening (eg things at the Electric Palace for example) or birthday drinks etc

Travelling from Bournemouth to Bridport (by train, then bus) is so challenging owing to the 2-hourly bus service from Dorchester to Bridport which doesn't connect up in any meaningful way with the train times. (The lamentable unreliability of the train service from Bournemouth to Weymouth is another contributory factor to this). A regular 1-hrly service on the X51 bus would be so useful & encourage me to make many more visits to Bridport, Charmouth and Lyme Regis.

More frequent buses would mean I wouldn't have to only work certain times of day

It really should be hourly as it used to be

"As I don't have a car, I'm dependent upon public transport.

Buses only running every two hours, whilst appreciating the traffic congestion during the Summer months is a problem, some buses run thirty minutes or more later than timetabled, consequently passengers are left waiting a considerable amount of time.

So perhaps have a relief bus available when necessary at Bridport bus station as required, alternatively have a hourly X51 service with alternate buses terminating at Bridport as with X53."

Use buses a lot and would definitely find hourly service a big bonus and would use it regularly

I feel the bus service should be 1 an hour throughout the day, or as good as the x53

"I often have to attend hospital appointments at Dorset County Hospital. If I miss a bus home it means either waiting up to two hours, or paying nearly £50 for a taxi back to Bridport.

Hourly buses would change so many peoples lives and enhance our quality of life. .

I could go to concerts in Dorchester, Poole or Bournemouth!

Please please have an hourly X51 service throughout the year.

Thank you so much."

I think it is shocking that in the winter it is impossible to get back to Lyme Regis from Dorchester after 4pm as after that the x51 only goes as far as Bridport. This means that I need to request an early appointment if I need to attend an afternoon appointment.

Devon and Dorset need better bus services between counties. I often need to get to Seaton/Colyford, but the bus from Bridport doesn't run along the coast any more, which is a shame. That journey now takes about 1.5 to 2 hours when it used to take 1 hour :(

Stopping or greatly reducing the times the X51 runs to Weymouth and Axminster would provide a more reliable service, especially throughout the spring and summer months, meaning an hourly service would be able to be implemented quite easily.

The lack of transport links between dorchester and bridport is the sole reason i do not come to bridport in the evenings. I would love to spend more time there as enjoy the live music scene

"The biggest improvement to the X51 would be to return it to hourly service

ALSO only route it through Martinstown every 2 hours"

Turn the bus back at Dorchester as no need to go on to Weymouth. Then we can have an hourly service.

We rely on buses (esp. X51) to get to the railway station as my family live 160 miles away!

I have fond memories of the days when there was an hourly service, the last one arriving in Bridport around Midnight. It was much busier then than it is now - it stands to reason that people will give up on a poor service.

An hourly service definitely. Sunder winter service should come back for trains and hospital visits

I do not have a car

Bus shelter seats are extremely uncomfortable

Vehicles very clean and comfortable. Would be nice if the service was more frequent

Need a bus leaving Bridport after 8pm

It is a shame that Fierciaercial krst t is still running the route after it's Commercial declaration it obviously wasn't or they wouldn't have the begging bowl out now.

I strongly support strengthening of the X51 service from Dorchester to Bridport and Axminster as an essential core service for travellers in Dorset.

Used to use the bus when it ran later for socializing and cinema, but don't do either now. Would also use it for during the daytime for GP, dentist, hospital, shopping, cinema, etc if it was an hourly service otherwise I have to wait an hour or more for a return bus.

The service must continue serve Martinstown. In the past (20 to 30 years ago) the service, which was then number 31, was hourly, and the use was much higher. My family and I used it several times a week.

It's been wonderful to have the service back again, improving the frequency will be a godsend to many.

We used to use the later buses many years ago when we had a better service.

Important for our communities

It would help teenagers to be more independent in the evenings with a later more frequent bus

"The busses are empty most of the time when they do come through the villages. It's clearly not a well used service bringing huge busses through tiny roads with no pavements and pedestrians.

The bus route does not need to continue through martinstown"

I love the bus when I can use it! Hourly would definatly make it easier to use

A request stop at Rew would make the service more useable

"We would go out more in the evening if we could get the bus home as it is we feel that we have a curfew especially in the winter as the taxis are too expensive where we live"

"I like to go to Dorchester sometimes but because the last bus is too early we tend not to go, the winter is worse as we feel that we are trapped in the village. If the bus ran later I would certainly use it"

We need this bus

It would certainly help the villagers who are unable to drive have more freedom

"Please please pretty please, get the bus to go via Dorchester rd, through Redlands, Broadway, and Upwey to join the bypass, rather than joining the bypass after the spa stop.

Doesn't make sense to miss out those villages and increased footfall, for the small amount of extra time it would take."

Appreciate having a bus service. Hourly and later times would encourage me to use it more

"The bus is a life line to me as there are times I am unable to drive due to my disability. So an increased service would be so useful and save me having to use taxis.

Also with the cost of fuel I would like to use the bus more frequently but the timings don't work for getting me to appointments.

The last bus home is too early to be able to meet friends socially like going to their house for supper."

"It's a fab route and more 'climate friendly' but the infrequency makes travel to go for walks, hospital apps etc.

yesterday for a 9:40 Hosp app in Dorch we had to get a 7:30 bus, then an 11:30(ish) bus back."

An improved service would encourage more use in my opinion. Current times are restrictive. A more frequent service and into evening would all options for leisure and I would use the bus to go into town for shopping or the gym. It is also possible it would allow us to reduce back to one car which we did previously.

A later bus service to and from would encourage more people to spend money in local restaurants and bars etc.

If an hourly service was available I would be more confident of using the bus regularly

Would be nice to have a hourly bus which is better for hospital appointments and later running times

Buses running more often would encourage people not to use cars. I would certainly consider using services to attend appointments at DCH if I could rely on their frequency.

We really need buses to link up with train services. Without a car the option, for example this week, was either to wait nearly 2 hours, or do as i did which was to take a taxi home and pay £50. That is more than my train ticket across the country. Many people just can't afford that. It just makes so much sense. I'd love to see an additional train shuttle bus, Dorchester to Bridport and back every hour.

The service of x51 and x53 need massive improvement. More services throughout the day and evening are needed. There is never a service at a reasonable time. Having to wait for up to 2 hours is not acceptable

We should not have to go to Weymouth to then come back to Dorchester on another bus if that's the only way to get to the hospital on time. There needs to be more services not less! Waiting up to 2hrs for the x51 is not ok

"The connections with trains are awful. I regularly go to Wales from Dorchester South - on the outward and return journey, I just miss a bus so have just under 2 hours to wait for the next one.

As for the Winter timetable - it'll just get worse and I won't be able to do the journey at all in Sundays.

It's bad enough and frustrating enough that I'm seriously considering moving from Bridport (and from Dorset) to somewhere with a much better service."

"Later services great for weekends.

Adding a hourly sunday service too. Ideal for hospital appointments/emergencies"

"PLEASE START HOURLY BUSES! PLEASEEEEEEEEEEEEEEEEEEEEEEEEEEEEEEEEEEE
AND ON WEEKENDS AS WELL"

We need buses picking up in Salwayash

The service needs to be more frequent and run 7 days a week with buses running later in evening to make bus travel more practical as an alternative to using a car . It's currently too infrequent and unreliable - traffic delays on such long routes are unavoidable and not the bus drivers fault however if there were more buses this wouldn't be such an inconvenience and deterrent .

The bus drivers are all very friendly, professional and helpful. The buses just seem to run at odd times, especially in the morning.

I work in Exeter and it's impossible to catch certain trains due to the lack of buses.

i think the bus services should be improved as it's really difficult for college students like me who have to rely on a bus and a train to get home from college when there aren't many running. after getting a train i often have to wait a long time for the bus, adding lots of time to my journey and meaning i don't get home until really late- if a bus comes late enough for me. if there were more buses, id be able to rely on a sooner bus home instead of waiting over an hour, and it'll be really convenient to be able to get a bus instead of having to ask someone to drive the 15 miles to pick me up instead. thank you for reading!

The biggest thing for me personally is times not matching connecting routes/trains and inconvenient run times.

Buses need to be running regularly, has i dont drive im very much stuck in lyme

I'd love to be able to answer these questions, but can't because we have no bus service at all in Shipton Gorge. Hence to get a bus to anywhere we need to drive into Bridport. Once you do that (and pay for parking) then you may as well drive everywhere. Even if we only had a couple of buses a day into and back from Bridport, then we'd use connecting buses to other places. How can you ever hope that the public will use greener methods of transport if you don't give them the opportunity? Meanwhile the population, particularly in some of the villages, is aging. If the time comes when we can't drive, and there is no bus service, then we just move to online shopping etc, and the shops lose our business. Getting a taxi on an odd occasion is ok (though only to Bridport, I couldn't afford to go to Dorchester for example), but not sustainable on a daily or weekly basis.

More Sunday services

Would use bus to connect with rail more frequently if the travel time from Charmouth to Axminster was shorter - perhaps a separate service from Bridport to Axminster, using smaller buses, that bypassed Lyme Regis

Timing to meet trains at Dorchester important to me

We would appreciate if there was more buses round the clock and late evening services.

Better. Maintenance of the buses would be good. I don't trust them for trains as I've been on a couple that have broken down

The most frustrating thing is the buses not waiting if a train is late and no Sunday service in the winter

We use the buses nearly everyday for various reasons. Best way to travel for us but a more regular service would be most convenient.

The hourly bus service was so useful in the past! I used to use it for evening work a lot. When it moved to 2 hourly with no later buses, I was forced to find other employment which didn't pay as well..

I would also suggest only alternate services go via Martinstown as uptake appears very low and it adds unnecessary time to the journey.

a taxi to dorchester is 40 pounds one way so how are people supposed to afford that regularly to do hospital visits/appts

I think there should definitely be a late bus for teenagers going out clubbing without getting stranded in Weymouth or dorchester

The lack of public transport around here is a severe deprivation. Any change to improve it would be welcomed.

I need to get to exeter, on bus, like it used to run

Improved service is required on all routes to and from Bridport, don't cut another to improve this one!

Evening services are essential to ensure the survival of both Bridport and Dorchester as vibrant and successful communities.

I lived in London and moved here thinking they had a bus service but sadly it's absolutely dire. Buses are nowhere near frequent enough and quite often they leave just before train arrives at Dorchester and then it's an age of a wait for the next one!! I also considered getting a bus to work there but realised they aren't reliable enough either. I always used the bus in London but here it isn't really possible to do that as it isn't reliable enough or frequent enough.

Tourism has increased substantially since covid and the bus service has not kept up with this. In addition there are many new Estates under construction and this can only result in more demand.

Really useful for getting train. But not frequent enough. Have to get bus 2 hours early then waiting around at station.

A lot of people living in Lyme Regis depend on the buses for shopping and getting about. The town has got very touristy and it's almost impossible to find a parking space.

A more reliable service like it was 20 years ago where last bus was about 10pm or later from weymouth to bridport think more people would use service as long as it affordable

Need better connection to trains . I can't travel to Taunton. I need a later bus in the winter otherwise I only get to see my child for 1 hour and that not enough time at all when you have travelled 3 plus hours each way

The Bus does not connect with the residential areas of Bridport. I and many do not live in the town centre. Connecting the residential areas in a circular fashion to Dorchester Station would pay for itself over night as it will create self promotion (people would see the bus traveling past their house). Running the service in the evening and assuring connection with the train would also increase use and income. Good Luck.

Please make it at least hourly! I attended a hospital appointment today and had no idea how long it would take. I was warned that I wouldn't be able to drive. It was just under 2 hours for a bus so I shelled out 40 quid on a taxi, despite having a return ticket.

I stopped using first bus after the filth inside the bus and not being able to see out the windows as there never clean on the outside. Dust everywhere and sticky substances on seats and floors. It's not just the one bus it's all of them. It's like they do not get cleaned. Especially the ones around Weymouth

I live in Bridport town centre but I was raised in and have family links to Chideock and I am thinking about moving back to the village. However, I am currently able to walk to/from my workplace, shops, pubs, supermarkets and rarely use my car during the week. If I move to Chideock I would like to use public transport as much as possible in order to reduce my carbon footprint, but it just wouldn't be possible with the current infrequent timetable. I also take and collect family members from the Dorchester train stations as they often depart/arrive at times that don't coincide with buses.

"In the summer months definitely need a later service & hourly.
Winter months hourly would be sufficient"

Sync departure from Dorch S station with trains

The service needs better frequency to appeal to potential users

Please work with train times for better connections

Our bus service is appalling.

I don't like relying on my car but our area does not have anything approaching a proper public transport system.

Why do you only run weekend timetable around bank holidays and Christmas some of us work in Dorchester on these times and have to find alternative arrangements as buses are not running

A better sunday service in the winter would be great getting from Bridport to Dorchester means going via Weymouth.

"Currently I am still working full time and fairly healthy.. but I'm aware that one day I will be less mobile and have less income and then I will need the buses Much more.. so I would like to support those people who need public transport to maintain its services."

The buses should have earlier and later times to help workers get to and from work, also at weekends later buses would allow young people to visit cinema or bowling etc as currently they are restricted as no late buses back from Dorchester etc

so many people and businesses would benefit from a later bus service to visit restaurants, cinema etc ... and really need buses that correspond to train timetables

I regularly look after my grandson in Dorchester. I use the bus to get there when I can but the times just don't fit. E.g. I need to be there at 9.15 this morning so unless I get the 7.30 bus I have to drive. I missed a bus home last week and had to hang around for 2 hours for the next one, therefore missing something planned for when I got home. I used to work at Dorchester hospital and would have loved to use the bus to get there. Although I could arrive in time for my 8.30 start I would have to wait nearly 2 hours at the end of the day to get home. To get people out of their cars there had to be a functional alternative.

Every alternate bus should be an express stopping at Bridport winterbourne Abbas Poundbury and Dorchester only. The buses are old dirty and uncomfortable and need replacing.

Unreliability of bus and poor links with trains to Axminster are biggest problems. Plus buses finish so early to get back from a train in the evening

There is no reasonable logic why early morning and last journeys of the day should start/terminate at uplyme it does not connect with anywhere. These journeys at the very least should continue to the railhead at Axminster. Given that south western railway are now only able to operate a two hourly service connection options at Axminster have become very poor and even more critical to early morning and later evening journeys running to account for disruption if we are wanting more people to actually use the bus as a viable option.

Why are you not including the route from Bridport to Axminster? The service needs to be more reliable, run later and more frequently and provide a realistic service to Axminster station from the point of view of reliability, frequency and running later in the evening

I have Down syndrome I travel to Bridport 3 days a week bus diversion are very nice and helpful my mum is writing this as I can't write or read

Any improvement in frequency would be amazing

Worst services ever. Winter people get stuck in Bridport. Because of poor service and timetables

The first and last buses of the day start and finish at uplyme especially Sundays and bank holidays when there are less services they need to connect to train services at Axminster to be able to have a full day out using the service. Otherwise people do not use the service at all as they can't get home. Ensure connectivity with trains for example I used the service recently it arrived at Axminster station at 18:59 the train left at 18:56 needs better planning

Could X51 loop into West Bay.

The fact the bus fares are now £3 (£2 from next year) it's cheaper to travel on the bus than by car, and you don't need to worry about finding a parking space or the cost of parking. I never understand how the companies can say the buses aren't needed, when they aren't provided! If there is no bus how do they know who would want to use one?! We need regular, hourly buses to Dorchester, Axminster and Weymouth until late in the evening. I think when the fares decrease to £2 next year it will encourage more people to use them. Well I hope it will.

Wd definitely use the bus if I could rely on it

I would certainly use the X51 more often if it was hourly and reliable. I live in Dorchester, so travelling to Bridport more often would benefit the businesses in Bridport.

I would go to the restaurants in Bridport if I could get an evening bus back.

I have epilepsy and cannot drive, I have a disabled bus pass and rely on public transport. I rely on being able to connect up buses to trains and there are not enough buses. Sometimes I have to go to Weymouth instead which extends my entire journey by an hour. I rely on the buses for work and to get home as I work/ live between Poole and my house in Bridport.

Given private vehicles are the UK largest source of greenhouse gas emissions we cant meet our climate change obligations without greatly improving public transport.

"No Sunday service Bus needs to be hourly"

I have written to Edward Morello but received a fluffy vague response. I am appalled by the fact that we have a service only every two hours. Take a look at the amazing services on the Isle of Wight where services are many and frequent.

Many people I know will not use the X51 because they are only every two hours. More people would use an improved service.

Really shocked at how few buses there are to or from Dorchester

There seems to be no connection with the timetables. Buses don't appear on time or often at all.

I think there should be an X51 running on Sundays in the winter months

"Hourly would be excellent, later in evenings and all year round.

Please produce printed timetables"

Better access for pushchairs - space can be limited

Buses are essential!!

Yes please make the X51 every hour and a later one too

We need to address climate change and the cost of living and better more frequent services might allow more employment allowing people to travel to and from work.

"Highest priority an hourly service

Secondly 7 day service"

The timetable is not always up to date

"Website timetable needs to be current. it wasn't for today An hourly service would be used"

Bus services in West Dorset are really depressingly poor

I live in a village which used to have a 3x daily bus service to Bridport enabling connection with buses from Bridport. The service no longer exists.

Need the bus to go to exeter again, or improved connections with train